

CDM-IP

Quick-Start Guide

For IP Enabled Satellite Modems Part Number CD/CDMIPQSG.IOM Rev. 0 May 15, 2003



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ABOUT THIS MANUAL

This manual provides installation and operation information for the Comtech EF Data CDM-IP Enabled Modems. This is a technical document intended for earth station engineers, technicians, and operators responsible for the operation and maintenance of the CDM-IP Enabled Modems.

CONVENTIONS AND REFERENCES

CAUTIONS AND WARNINGS



Indicates information critical for proper equipment function.



Indicates a hazardous situation that, if not avoided, may result in minor or moderate injury. CAUTION may also be used to indicate other unsafe practices or risks of property damage.



Indicates a potentially hazardous situation that, if not avoided, could result in death or serious injury.

METRIC CONVERSION

Metric conversion information is located on the inside back cover of this manual. This information is provided to assist the operator in cross-referencing English to Metric conversions.

RECOMMENDED STANDARD DESIGNATIONS

Recommended Standard (RS) Designations have been superseded by the new designation of the Electronic Industries Association (EIA). References to the old designations are shown only when depicting actual text displayed on the screen of the unit (RS-232, RS-485, etc.). All other references in the manual will be shown with the EIA designations (EIA-232, EIA-485, etc.) only.

TRADEMARKS

All product names mentioned in this manual may be trademarks or registered trademarks of their respective companies and are hereby acknowledged.

REPORTING COMMENTS OR SUGGESTIONS CONCERNING THIS MANUAL

Comments and suggestions regarding the content and design of this manual will be appreciated. To submit comments, please contact the Comtech EF Data Customer Support Department.

EMC COMPLIANCE

This is a Class A product. In a domestic environment, it may cause radio interference that requires the user to take adequate protection measures.

EN55022 COMPLIANCE

This equipment meets the radio disturbance characteristic specifications for information technology equipment as defined in EN55022.

EN50082-1 COMPLIANCE

This equipment meets the electromagnetic compatibility/generic immunity standard as defined in EN50082-1.

FEDERAL COMMUNICATIONS COMMISSION (FCC)

This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to Part 15 of the FCC rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment.

This equipment generates, uses, and can radiate radio frequency energy. If not installed and used in accordance with the instruction manual, it may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference; in which case, users are required to correct the interference at their own expense.

Note: To ensure compliance, properly shielded cables for DATA I/O shall be used. More specifically, these cables shall be shielded from end to end, ensuring a continuous shield.

SAFETY COMPLIANCE

EN 60950

Applicable testing is routinely performed as a condition of manufacturing on all units to ensure compliance with safety requirements of EN60950.

This equipment meets the Safety of Information Technology Equipment specification as defined in EN60950.

LOW VOLTAGE DIRECTIVE (LVD)

The following information is applicable for the European Low Voltage Directive (EN60950):

<har></har>	Type of power cord required for use in the European Community.
\wedge	CAUTION: Double-pole/Neutral Fusing.
	ACHTUNG: Zweipolige bzw. Neutralleiter-Sicherung.

International Symbols:



Note: For additional symbols, refer to "Cautions" listed earlier in this preface.

WARRANTY POLICY

This Comtech EF Data product is warranted against defects in material and workmanship for a period of two years from the date of shipment. During the warranty period, Comtech EF Data will, at its option, repair or replace products that prove to be defective.

For equipment under warranty, the customer is responsible for freight to Comtech EF Data and all related custom, taxes, tariffs, insurance, etc. Comtech EF Data is responsible for the freight charges **only** for return of the equipment from the factory to the customer. Comtech EF Data will return the equipment by the same method (i.e., Air, Express, Surface) as the equipment was sent to Comtech EF Data.

LIMITATIONS OF WARRANTY

The foregoing warranty shall not apply to defects resulting from improper installation or maintenance, abuse, unauthorized modification, or operation outside of environmental specifications for the product, or, for damages that occur due to improper repackaging of equipment for return to Comtech EF Data.

No other warranty is expressed or implied. Comtech EF Data specifically disclaims the implied warranties of merchantability and fitness for particular purpose.

EXCLUSIVE REMEDIES

The remedies provided herein are the buyer's sole and exclusive remedies. Comtech EF Data shall not be liable for any direct, indirect, special, incidental, or consequential damages, whether based on contract, tort, or any other legal theory.

DISCLAIMER

Comtech EF Data has reviewed this manual thoroughly in order that it will be an easy-touse guide to your equipment. All statements, technical information, and recommendations in this manual and in any guides or related documents are believed reliable, but the accuracy and completeness thereof are not guaranteed or warranted, and they are not intended to be, nor should they be understood to be, representations or warranties concerning the products described. Further, Comtech EF Data reserves the right to make changes in the specifications of the products described in this manual at any time without notice and without obligation to notify any person of such changes.

If you have any questions regarding the equipment or the information in this manual, please contact the Comtech EF Data Customer Support Department

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1.1 INTRODUCTION

This quick start guide will allow a user to configure a pair of CDM-IP 550 or CDM-IP 300L (referred to as CDM-IP in rest of the document) from beginning (i.e. starting from factory default settings) and be able to pass traffic within minutes. It is assumed that the user is familiar with the configuration of the base satellite modem.

1.1.1 EQUIPMENT LIST

Following equipment is required:

Item	Equipment	Quantity	Comments
1	CDM-IP Modem	2	Can be CDM-IP 550 or CDM-IP 300L
			Note: CDM-IP 550 can be used with a CDM-IP 300L, but customer will need to provide equipment to convert 70 MHz IF to L-band for a duplex connection.
2	10/100 BaseT Ethernet Hub	2	Provided by customer
			Note: Only 10BaseT operation is supported in EasyConnect™ mode.
			RJ-45 crossover Ethernet cables can be substituted to directly connect PC to CDM-IP modem without the use of a hub.
3	PC with NIC and a terminal emulation program	2	Provided by customer
4	Console cable (DB-9 to RJ-11)	1	Supplied by Comtech EF Data
5	Ethernet cables (CAT 5)	4	Provided by customer
6	IF cables	2	Provided by customer
			(To interconnect TX-RX between both CDM-IP modems.)

1.1.2 EQUIPMENT SETUP

Step Description

- 1 Connect each CDM-IP to the PC via the Ethernet Hub.
- 2 Connect the TX IF on CDM-IP 1 to RX IF of CDM-IP 2 and vice-versa.
- 3 Connect the DB-9 end of the console cable to the COM1 or COM2 port of the PC and the RJ-11 end to the console port at the back of CDM-IP 1.
- 4 Connect CDM-IP 1 and CDM-IP 2 to suitable power supply and turn them ON.

1.1.3 TRANSMIT AND RECEIVE IF CONFIGURATION

Step Description

- 1 Configure the transmit and receive IF parameters on CDM-IP 1 and CDM-IP 2 via the front panel.
 - **Note:** The IF parameters can also be set via console menu, Telnet, web interface and SNMP but for this exercise, it is recommended that the front panel be used.
- 2 Set the **TxPower** to minimum level.
- 3 Before proceeding to next step, make sure that each CDM-IP is appropriately carrierlocked to the other CDM-IP.

1.1.4 SERIAL CONSOLE PORT COMMAND LINE INTERFACE (CLI) CONFIGURATION

Step Description

- 1 Launch the terminal emulation program such as HyperTerminal on Microsoft Windows.
- 2 Select the appropriate COM port (to which the DB-9 end of the console cable is connected) and configure it for:
 - ▶ 38,400 bps
 - 8 data bits
 - no parity
 - ▶ 1 stop bit
 - ho hardware flow control
- 3 Press return and to bring up the Main menu.

1.1.5 MAIN MENU

SCDM-IP - HyperTerminal	
Eile Edit View Call Iransfer Help	
Main Menu	
Administration. Interface Configuration. QoS Configuration. Route Table. Protocol Configuration. Satellite Modem Configuration. Redundancy Configuration. Operations and Maintenance.	A Q R P P B O
Save Parameters to permanent storage Exit -	
Connected 3:36:44 Auto detect 38400 8-N-1 SCROLL CAPS NUM Capture Print echo	

Figure 1. Main Menu

To use the Command Line Interface (CLI), select the appropriate sub-menu or the entry by pressing the character indicated at the right. Enter x to return to the previous menu.

Note: Any CDM-IP configuration changes need to be saved to permanent storage by selecting **[S]** from any menu screen and then typing **[y]** to save.

1.1.6 RESTORING FACTORY DEFAULT CONFIGURATION

The following sections in this guide assume that the CDM-IP is still in factory default configuration for IP. If that's not the case, the factory default configuration can be restored from the menu:

Step Description

- 1 From the Main Menu, select Operations and Maintenance sub-menu [O].
- 2 From the **Operations and Maintenance** menu, select **Database Operations** sub-menu [D].
- 3 From the Database Operations menu, select Restore Factory Default option [R].
- 4 Confirm when prompted by typing 'yes' when the following prompt is displayed;

Are you sure you want to restore factory default settings? WARNING: Chosing Yes will restore factory defaults and then reboot.. This will erase any user configuration and restore the CDM-IP to factory default configuration. Proceed to Section 1.2 to perform the EasyConnect[™] Mode configuration or to Section 1.3 to perform the Router Mode configuration.

1.2 EASYCONNECT[™] POINT-TO-POINT SYSTEM CONFIGURATION

The steps in this guide will lead to following configuration:



Figure 2. EasyConnect™ Point-to-Point System Configuration

1.2.1 PC CONFIGURATION

Step Description

- 1 Set the IP address on PC 1 to **172.16.10.11**, mask to **255.255.255.0**.
- 2 Set the IP address on PC 2 to **172.16.10.12**, mask to **255.255.255.0**.
- 3 Reboot the PCs (if required).

1.2.2 CDM-IP CONFIGURATION

After restoring the factory default settings, the CDM-IP will be in EasyConnect[™] Mode, which will automaticaly put the CDM-IP in 10BaseT Half Duplex. Select **Interface Configuration****Ethernet Interface(fei0)** to verify the Speed Mode is 10 baseT Half Duplex. If desired 10BaseT Full Duplex can be selected, but the CDM-IP will not allow Auto Speed Mode or 100 BaseT when in EasyConnect[™].

The CDM-IP will also be in Point-to Point HDLC Addressing Mode. HDLC addresses are used to identify remote satellite interfaces when there are more than two CDM-IP modems sending and receiving traffic. In Point-to-Point Mode, there is no need to define any HDLC addresses since all of the traffic will be to and from a single remote CDM-IP.

1.2.3 SETTING IP ADDRESS(ES)

Step Description

- 1 From the Main Menu select Interface Configuration sub-menu [I].
- 2 From the Interface Configuration Menu select Ethernet Interface (fei0) sub-menu [E].
- 3 Set IP Address [I].

CDM-IP 1 to 172.16.10.1

CDM-IP 2 to 172.16.10.2

4 Set Subnet Prefix Length [M] to 24

The other parameters can be left to their factory default settings.

At this point the basic configuration is over and you should be able to:

5 From PC1

Ping 172.16.10.1 (**CDM-IP 1**) Ping 172.16.10.2 (**CDM-IP 2**) Ping 172.16.10.12 (**PC 2**)

6 From PC2

Ping 172.16.10.2 (**CDM-IP 2**) Ping 172.16.10.1 (**CDM-IP 1**) Ping 172.16.10.11 (**PC 1**)



Do not enable IF Loopback (or link the TX to RX by a BNC cable or satellite link) on a CDM-IP modem operating in EasyConnect[™] when connected to a LAN. In this configuration, EasyConnect[™] will resend all layer 2 broadcast packets and cause a "broadcast storm" on the LAN. To perform a loop test to verify the modem or satellite link, do one of the following:

(CDM-IP 550 Only) Reconfigure the CDM-IP 550 to CDM 550 Emulation Mode by selecting Configuration/Interface and then selecting EIA-422/530, V.35, or EIA-232.

Set the CDM-IP modem to Router Mode.

1.3 ROUTER MODE POINT-TO-POINT SYSTEM CONFIGURATION



The steps in this guide will lead to following configuration:

Figure 3. Router Mode Point-to-Point System Configuration

1.3.1 PC CONFIGURATION

Step Description

- 1 Set the IP address on **PC 1** to **172.16.10.11**, mask to **255.255.255.0**. Set PC Gateway to **172.16.10.1**
- 2 Set the IP address on PC 2 to 172.17.10.11, mask to 255.255.255.0. Set PC Gateway to 172.17.10.1

Reboot the PCs (if required).

1.3.2 SETTING CDM-IP MODEMS TO ROUTER MODE OPERATION

Perform the following steps on CDM-IP 1

Step Description

- 1 From the Main Menu, select Administration [A] sub-menu.
- 2 From the Administration menu, select CDM-IP Working Mode [C].
- 3 Confirm when prompted by typing '**y**' when the following prompt is displayed;

Changing Modem working mode requires system Reboot.

Do you want to continue(Y/N)[Enter :No]

Select [1] for Router Mode.

4 Allow CDM-IP to reboot. After reboot, select Interface Configuration [I] from the Main Menu.

- 5 From the Interface Configuration menu, select Satellite/HDLC Interface (hdl0) [H].
- 6 From the Satellite/HDLC Interface (hdl0) menu, select HDLC Addr Mode [M].
- 7 Confirm when prompted by typing 'y' when the following prompt is displayed;

Changing HDLC address mode causes system Reboot.

Do you want to continue(Y/N)[Enter :No]

Select [1] for Small Network Mode.

- 8 Allow CDM-IP to reboot. After reboot, select Interface Configuration [I] from the Main Menu.
- 9 From the Interface Configuration menu, select Receive HDLC Channel Addresses [H].
- 10 From the **Receive HDLC Channel Addresses** menu, select [1] for **HDLC Addr 1**. The following prompt will be displayed;

Please enter a value for the HDLC Addr 1

Press ESC to abort

HDLC address [SMALL NETWORK] in hex <0x1 - 0xFE, enter = 0001>:

Enter [2] to set HDLC Addr 1 to 0x01.

- Note: HDLC Addr 1 will display as 0x0001, although only the last 2 digits are used in Small Network Mode, allowing up to 254 separate HDLC addresses.
- 11 Repeat Steps 1 9 on CDM-IP 2. Also, repeat Step 10, but set HDLC Addr 1 to 0x02.

Both CDM-IP modems are now in Router/Small Network Mode, which will means that the CDM-IP modems will be on independent IP subnets and will require adding static routes to pass traffic between them. **Section 1.3.4, Route Table**, explains this procedure.

1.3.3 SETTING IP ADDRESS(ES)

Step Description

- 1 From the Main Menu select Interface Configuration sub-menu [I].
- 2 From the Interface Configuration Menu select Ethernet Interface (fei0) sub-menu [E].
- 3 Set IP Address [I].

CDM-IP 1 to 172.16.10.1

CDM-IP 2 to 172.17.10.1

4 Set Subnet Prefix Length [M] to 24

1.3.4 ROUTE TABLE

Perform the following steps on CDM-IP 1

Step Description

- 1 From Main Menu, select Route Table [R]sub-menu.
- 2 Enter 1 to configure the first route
- 3 Enter a suitable name
- 4 Set **IP Address** to **172.17.10.0**
- 5 Set Number of Subnet Bits to 24
- 6 For Interface to which route is destined to <E-Ethernet S-Satellite Enter : S> select S
- 6 For HDLC address [SMALL NETWORK] in hex <0x1 0xFE, enter = 0000>: select 2
- 7 CDM-IP 1 Route Table should display the following:

Route Name	Dest	IP/SNet H	Bits Next	: Нор	MultiCast	State
Route001[t	test	172.17.10	0.0/24	0x2	N/A	toSat]

Perform the following steps on CDM-IP 2

Step Description

- 8 From Main Menu, select Route Table [R] sub-menu.
- 9 Enter 1 to configure the first route
- 10 Enter a suitable name
- 11 Set IP Address to 172.16.10.0
- 12 Set Number of Subnet Bits to 24
- 13 For Interface to which route is destined to <E-Ethernet S-Satellite Enter : S> select S
- 14 For HDLC address [SMALL NETWORK] in hex <0x1 0xFE, enter = 0000>: select 1
- 15 CDM-IP 2 Route Table should display the following:

Route Name	Dest	IP/SNet	Bits	Next Hop	MultiCast	State
Route001[t	test	172.16.1	0.0/24	4 0x1	N/A	toSat]

At this point the basic configuration is over and you should be able to:

- Ping PC 1 from PC 2 and vice versa
- Ping **CDM-IP** 2 from PC 1 and vice versa
- Pass any other data between the 2 PCs
- 5 From PC1

Ping 172.16.10.1 (**CDM-IP 1**) Ping 172.17.10.2 (**CDM-IP 2**) Ping 172.17.10.11 (**PC 2**)

From PC2
 Ping 172.17.10.1 (CDM-IP 2)
 Ping 172.16.10.1 (CDM-IP 1)
 Ping 172.16.10.11 (PC 1)

1.4 TROUBLESHOOTING IP MODULE

The CDM-IP comes with a variety of diagnostic tools to aid in identifying the traffic path going into and out of the CDM-IP modem. This troubleshooting section shows how to use some of these tools and also identifies several common problems encountered when first setting up 2 CDM-IP modems. If following these troubleshooting steps fails to resolve the problem, contact a Customer Support representative at:

Comtech EF Data Attention: Customer Support Department 2114 West 7th Street Tempe, Arizona 85281 USA

(480) 333-2200 (Main Comtech EF Data Number)

(480) 333-4357 (Customer Support Desk)

(480) 333-2161 FAX

or, E-Mail can be sent to the Customer Support Department at:

cdmipsupport@comtechefdata.com

1.4.1 EASYCONNECTTM MODE TROUBLESHOOTING

Use the following troubleshooting steps if unable to successfully send traffic in EasyConnectTM.

	EasyConnect™ Mode Troubleshooting							
<u>Step</u>	<u>Problem</u>		Action					
1	No Ping response from the locally connected PC to the	a)	Verify correct IP address/subnet on PC and CDM-IP.					

CDM-IP Ethernet port. ICMP response is 'Request timed out'.

2 No Ping response from the locally connected PC to the remote CDM-IP or remote PC. ICMP response is 'Request timed out'.

- b) Verify Ethernet connection cables, hub, etc. PC, hub, and CDM-IP should have Ethernet activity LED lit.
 - **Note:** A PC must be connected to the CDM-IP using a hub, switch or a RJ45 crossover cable. When the CDM-IP Ethernet port senses an Ethernet connection, the CLI will display;

phymon_callback(): enet link
change! link=1

If the connection is broken, the CLI will display;

phymon_callback(): enet link
change! link=0

- a) Verify both CDM-IP's are in EasyConnect[™]/Pointto-Point Modes.
- b) Verify IF link between modems for proper settings and carrier quality (RX signal level, Eb/No, etc). It is possible that there is a spectrum inversion, particularly if you are using the CDM-IP with RF converter equipment. If this is the case, the signal level & Eb/No may be OK, but no data will be received. To correct this invert the TX and RX Spectrum on one of the CDM-IP's.
- c) Send a constant ping from the PC 1 'ping 172.16.10.2 –t' to PC 2. In the CDM-IP 1, go to Operations and Maintenance/Diagnostics. Enable 'Dump Packets transmitted to Satellite Interface'. Verify that the Pings are being transmitted by observing 1 packet on CLI every second. If not displayed, reverify PC 1 and CDM-IP 1 settings. Disable 'Dump Packets transmitted to Satellite Interface' by entering 'T'.
- d) Continue sending constant ping from the PC 1 to PC 2. In the CDM-IP 2, go to Operations Maintenance/Diagnostics. Enable 'Dump Packets received from Satellite Interface'. Verify that the Pings are being received by observing 1 packet on CLI every second. If not displayed, reverify PC 2 and CDM-IP 2 settings. Disable 'Dump Packets received from Satellite Interface' by entering 'R'.
 - Note: All pings transmitted will require a reply to be transmitted from the target host. Use the Diagnostics 'Dump Packets" tools to isolate where packets are lost in the CDM-IP duplex paths. Also, always disable "Dump Packets" before sending live traffic.

1.4.2 ROUTER MODE TROUBLESHOOTING

Use the following troubleshooting steps if unable to successfully send traffic in Router Mode.

	Router Mode Troubleshooting						
<u>Step</u>	Problem		Action				
1	No Ping response from the locally connected PC to the CDM-IP Ethernet port. ICMP response is 'Request timed out'.	a)	Verify correct IP address/subnet on PC and CDM-IP.				
		b)	Verify Ethernet connection – cables, hub, etc. PC, hub, and CDM-IP should have Ethernet activity LED lit.				
			Note: A PC must be connected to the CDM-IP using a hub, switch or a RJ45 crossover cable. When the CDM-IP Ethernet port senses an Ethernet connection, the CLI will display;				
			<pre>phymon_callback(): enet link change! link=1</pre>				
			If the connection is broken, the CLI will display;				
			<pre>phymon_callback(): enet link change! link=0</pre>				
2	No Ping response from the locally connected PC to the	a)	Verify both CDM-IP's are in Router/Small Network Modes.				
	remote CDM-IP or remote PC. ICMP response is 'Request timed out'	b)	Verify PC's Gateways are set to local CDM-IP address.				
		c)	Verify IF link between modems for proper settings and carrier quality (RX signal level, Eb/No, etc). It is possible that there is a spectrum inversion, particularly if you are using the CDM-IP with RF converter equipment. If this is the case, the signal level & Eb/No may be OK, but no data will be received. To correct this invert the TX and RX Spectrum on one of the CDM-IP's.				
3	No Ping response from PC 1 to PC 2 or vice versa. ICMP response is	a)	Verify CDM-IP Route Tables are correct				
	' Reply from 172.XXX.10.1 - Destination net unreachable'						

METRIC CONVERSIONS

Unit	Centimeter	Inch	Foot	Yard	Mile	Meter	Kilometer	Millimeter
1 centimeter	—	0.3937	0.03281	0.01094	6.214 x 10 ⁻⁶	0.01	—	—
1 inch	2.540	—	0.08333	0.2778	1.578 x 10 ⁻⁵	0.254	—	25.4
1 foot	30.480	12.0	_	0.3333	1.893 x 10 ⁻⁴	0.3048	—	—
1 yard	91.44	36.0	3.0	—	5.679 x 10 ⁻⁴	0.9144	—	—
1 meter	100.0	39.37	3.281	1.094	6.214 x 10 ⁻⁴	—	—	—
1 mile	1.609 x 10 ⁵	6.336 x 10 ⁴	5.280 x 10 ³	1.760 x 10 ³	—	1.609 x 10 ³	1.609	_
1 mm	_	0.03937	_	—	_	_	—	_
1 kilometer	_	—	_	—	0.621	_	—	

Units of Length

Temperature Conversions

Unit	° Fahrenheit	° Centigrade
		0
32° Fahrenheit		(water freezes)
		100
212° Fahrenheit		(water boils)
		273.1
-459.6° Fahrenheit		(absolute 0)

Formulas					
C = (F - 32) * 0.555					
F = (C * 1.8) + 32					

Units of Weight

Unit	Gram	Ounce Avoirdupois	Ounce Troy	Pound Avoir.	Pound Troy	Kilogram
1 gram	_	0.03527	0.03215	0.002205	0.002679	0.001
1 oz. avoir.	28.35	—	0.9115	0.0625	0.07595	0.02835
1 oz. troy	31.10	1.097	—	0.06857	0.08333	0.03110
1 lb. avoir.	453.6	16.0	14.58	—	1.215	0.4536
1 lb. Troy	373.2	13.17	12.0	0.8229	—	0.3732
1 kilogram	1.0 x 10 ³	35.27	32.15	2.205	2.679	—



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